WHAT IS CLAIMED IS:

1.   A method for auditing forms, the method comprising:

issuing a request to provide a form identifier that is associated with a form;

receiving the identifier at a host computer;

verifying with the host computer whether the identifier is a valid identifier for the form being used;

logging an error if the identifier is not valid.

2.   A method as in claim 1, wherein the request is issued from a terminal having a processor that is in communication with the host computer.

3.   A method as in claim 2, wherein the request is sent from the host computer to the terminal.

4.   A method as in claim 1, where the request is issued from a customer service operator over a phone.

5.   A method as in claim 2, wherein the identifier is received at the host computer from the terminal.

6.   A method as in claim 1, wherein the host computer includes an associated database, and wherein the identifier is verified by comparing the identifier with a list of valid identifiers in the database.

7.   A method as in claim 1, further comprising determining whether an appropriate form has already been ordered.

8.   A method as in claim 7, wherein if an appropriate form has not been ordered, placing an order for an appropriate form.

9.   A method as in claim 8, further comprising evaluating whether the ordered form is received by a user.

10.   A method as in claim 9, further comprising transmitting an identifier for a replacement form to the host computer.

11.   A forms auditing system, comprising:

a host computer; and

a database associated with the host computer, the database having a record of a set of forms and a valid identifier for each of the forms;

wherein the host computer is configured to receive an identifier in response to a request to audit a form, and to verify whether the identifier is a valid identifier for the audited form by comparing the identifier with the identifiers in the database, and to produce a record in the database of the comparison.

12.   A system as in claim 11, further comprising a terminal having a processor, wherein the terminal is configured to receive the identifier of the form being audited and to electronically send the identifier to the host computer.

13.   A system as in claim 12, wherein the terminal is configured to produce an audit screen having a region for inputting the identifier.

14.   A system as in claim 13, wherein the terminal is configured to produce the audit screen based on information sent to the terminal from the host computer.

15.   A system as in claim 11, wherein the host computer is configured to generate in error report if the identifier of the form being audited is not valid.